

Answer and Win Extravaganza at Smartcooking

Terms & Condition

1. The “**Answer and Win Extravaganza at Smartcooking**” Contest [“Contest”] will run from 12:00pm, 4th March 2024 to 23:59pm, 31st March 2024 [“Contest Period”]. Ajinomoto (Malaysia) Berhad [“The Organiser”] reserves the right to shorten or extend the Contest Period without prior notice. All entries received outside the Contest Period shall be automatically disqualified.
2. This contest is open to all participants above 18 years of age (as of 12:00pm, 4th March 2024) who are subscribers of prepaid and/or postpaid services of telco in Malaysia, except the Organiser. (Ajinomoto (Malaysia) Berhad and its employees, immediate families affiliated and/or related companies, distributors, advertising and promotion agencies or all such related parties).
3. To participate in the Contest:
 - a. Participants must answer a set of questions on the www.smartcooking.com.my under this specific contest page.
 - b. Participants must be smartcooking.com.my members.
 - c. The Organiser and the companies involved in this Contest shall not be held liable in any way for delays, non-deliveries and/or interruptions of the submission sent and shall not be held responsible for any unauthorised use of the Participants’ details in conjunction with this Contest.
 - d. If selected as a winner, the organiser has the right to ask for more detail and the winner is required to provide further detail as per the organiser's request. If details are not provided per the organiser's request within one (1) week, the winner will be disqualified. The prize won by the disqualified winner will be null.
4. Winner selection:
 - a. The winner will be selected from every 25th entry (capped at 1,000th entry).
 - b. For example: 25th, 50th, 75th and so on entries will be chosen as the winners.
 - c. Only Forty (40) winners will be selected throughout the campaign.
 - d. Participants may only win one (1) Prize throughout the Contest Period. In the event of a repeat Winner, the number subsequent to the number of the repeat Winner will be declared the Winner.
5. The general contest prizes:
 - a. Prizes: Ringgit Malaysia Fifty (RM50.00) Touch’nGo reload pin and Five Hundred (500) Smart Points.
 - b. Smart Points can be used to redeem gift boxes from www.smartcooking.com.my.
 - c. The number of prizes may not be equally distributed across weeks and the organiser reserves the right to decide.
 - d. All prizes must be claimed within thirty (30) days after the date of notification of winnings. In the event the Organiser organises a prize-giving ceremony, each winner is required to attend at their own expense to claim the prize. All unclaimed prizes will be forfeited by the Organiser thirty (30) days after the date of notification of winnings.
 - e. Each participant is eligible to only win one (1) prize during the Contest Period.
 - f. Prizes are **non-transferable** and may not be redeemed for cash

6. Note to Winners :
 - a. The eligible prize winners will be announced at www.smartcooking.com.my under this contest page.
 - b. The eligible prize winners will then be contacted through WhatsApp within two (2) weeks of the winner announcement.
 - c. Should the first attempt to contact the eligible winner fail, i.e. no reply, WhatsApp application in another three (3) attempts will be made within the next 24 hours from the first message. Where such further attempts are unsuccessful, the Organiser reserves the right to select the next qualified participant. The Organiser will not be held liable in the event the eligible winners cannot be contacted for whatever reasons.
 - d. Only one (1) entry is allowed per account at www.smartcooking.com.my.
7. The Organiser reserves the right at its absolute discretion to increase or reduce the number of prizes or substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable or exchangeable for cash or in any other form for whatever reason.
8. Participants shall assume full liability and responsibility in case of any accident, injury, damage to belongings or claims resulting from participation in this contest, and participants shall indemnify the Organiser in relation to the same.
9. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, and use the winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant waives their right to make any claims for the use of their entries by the Organiser.
10. By participating in this Contest, participants agree to be bound by the Contest Terms and Conditions and decisions of the Organiser.
11. The Organiser reserves the right to amend, delete or add to these Contest Terms & Conditions or even cancel the Contest without any prior notice at any time and the participants agree to be bound to such changes.
12. The Organisers' decision is final. Any letters, enquiries, appeals or protests will not be entertained. Participants hereby agree that no further action will be taken against the Organiser.
13. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil the participant's request(s). By the participant submitting personal information, the Organiser deems that permission is given to the Organiser and/or its authorized agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. The participant's information will not be provided or shared with other companies or partners for their independent use.

Personal Data Protection Act 2010

Notice under Section 7 of the Personal Data Protection Act 2010 (“PDPA”) to participants of “Answer and Win Extravaganza at Smartcooking” Contest organised by Ajinomoto (Malaysia) Berhad.

Dear Participants,

Under the PDPA, there are various requirements that regulate the processing of your personal data as an individual [“individual”]. It informs the Individual of your rights under the PDPA, including actions Individuals may take to exercise such rights and their consequences, and in particular:-

- a. That we [“Organiser”] collect Individual’s personal data directly from the contest entry;
- b. Individual’s personal data is collected for the Contest;
- c. Individual has the right to access and correct your personal data once given;
- d. Individual’s personal data is disclosed to an elected Agency for processing;
- e. The personal data requested from Individuals will only be used for the Contest;
- f. The personal data given is obligatory and all incomplete entries will render the participation void;
- g. Individual personal data will be validated upon confirming the winners and if there are changes to the personal data, the Individual is required to update the Organiser; and
- h. If you have any queries or questions, you can message us personal message us through our social media at HiAjinomotoMY or reply to our email.